

NATIONAL GUARD

Army Benefits Center - Civilian 1-877-276-9287

Initial Options

Select: 1= Army Civilian 2= DCMA Civilian 3= National Guard 4= Non-Appropriated Fund or Uniformed Service Member	Select: 1= Customer Service Survey 2= Access Benefits and Entitlements Select: 1= Current or Separated Civilian Employee 2= Retiree or Surviving Spouse 3= Seeking Temporary Continuation of Coverage (FEHB TCC)	To access Benefits and Entitlements: 1= Enter SSN and PIN 1= Change your PIN 2= Continue 2= Forgot PIN Current Duty Phone 1= Correct 2= Change	Main Menu: 0= Benefits Counselor 1= FEHB 2= Retirement 3= TSP 4= FEGLI 6= Fax Document 9= Exit System
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FIRST TIME USER:

If you are a **NEW USER**, your temporary PIN is your two digit month of birth and the last two digits of your year of birth (MMYY). For example, if you were born in April 1950, you would use 0450 as your temporary PIN. Your new permanent PIN must be six numbers and cannot be repetitive/consecutive numbers, or in the exact order of your Social Security number, date of birth, or service computation date.

IF YOU HAVE FOGOTTEN YOUR PIN:

If you have **FORGOTTEN** your PIN, you will need your latest Leave and Earnings Statement (LES) or Notification of Personnel Action (SF 50) to complete the information to reset your PIN (SSN, date of birth, Service Computation Date for Leave, Pay Plan, Grade, Step). Your new permanent PIN must be six numbers and cannot be repetitive/consecutive numbers, or in the exact order of your Social Security number, date of birth, or service computation date.